



## Accommodation Sheet

### General information

Name of accommodation facility	Hotel San Luca Palace
Typology	Hotel/inn
Address	Via San Paolino 103
City	Lucca
Contacts	+39 0583 317446 Email <a href="mailto:info@sanluccapalace.com">info@sanluccapalace.com</a>
Website	<a href="http://www.sanluccapalace.com/">http://www.sanluccapalace.com/</a>
Accessible website compliant with WCAG 2.1	NO
Online reservations	YES
Short description	The San Luca Palace is located within the ancient walls in the historic center of the city of Lucca, just 800 meters from the Cathedral. It is a modern hotel opened in 2007. It is located in an ancient building dating back to 1540.

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**Please note** The following information refers to the verification date shown at the bottom of each sheet. The Association is not responsible for any significant changes made to the property after the visit.





## Summary

Accommodation Sheet.....	1
General information .....	1
Arrival at the facility.....	3
How to reach the property.....	3
Pathway from the private/public car park to the entrance .....	4
Structure entrance .....	4
Hall - Reception .....	5
Rooms/apartments .....	6
Rooms/apartments adapted for guests with reduced mobility.....	6
Toilet in the room for guests with reduced mobility .....	7
Bar/restaurant .....	9
Common toilets.....	11
Meeting room.....	12
Medical practices/health facilities.....	13





## Arrival at the facility

### How to reach the property

By car	<p>From the north and the south. Lucca is located on the motorway line that connects Florence with Pisa and the Versilia coast, called A11 Firenze - Mare; whether you come from the north or the south, therefore, you need to take the A11 and exit at Lucca east or west. If you come from the coast, a faster way to get to Lucca is to take the famous Bretella in Viareggio, the motorway branch that connects the A12 Genoa - Rome directly with Lucca (it is a slightly more expensive stretch, however).</p> <p>If you are at Pisa or Florence airport and you have rented a car, follow the signs for the A11 in both cases. The two motorway exits of Lucca are both located about 1 km from the city center.</p>
By plane	
Assistance service for people with disabilities	YES
Boarding/disembarking of passengers with reduced mobility	with courtesy chair and ambulift/finger. Complete assistance provided on departure and arrival.
Tactile itineraries for the blind and visually impaired	YES, there are LOGES routes complete with tactile maps to facilitate movement.
There is an accessible toilet room with support handles	YES
Any notes	From Pisa airport it is necessary to take the train to Pisa Centrale and once you arrive here, take another one to Lucca. From the





	airport there is the Ecological automated shuttle "PEOPLE MOVER" to Pisa central station.
On the train	
Nearest station	name Lucca 1.5 km away
Assistance service for people with disabilities	YES
Any notes	Lucca is located on the railway line that connects Florence to Viareggio and Florence (or Pistoia, sometimes) to Pisa, so there are several trains that depart and arrive in the city daily.

### Pathway from the private/public car park to the entrance

Presence of private parking	NO
Public parking nearby	YES in Piazzale Verdi
Type of public car park flooring	asphalt
Presence of parking space reserved for people with disabilities in the public car park	YES
Describe the pathway from the car park to the entrance and any critical issues	Path free of obstacles
Distance from the car park to the entrance	240 meters, passing through Via del Crocifisso

### Structure entrance

There is an accessible entrance	YES main entrance
Method of access to the structure	<input checked="" type="checkbox"/> flat





Type of entrance door	with 2 doors
Useful width of door/entrance passage	greater than 90 cm
There are indicators and tactile maps	NO
	

### Hall - Reception

How to reach it from the entrance	flat
Reception desk height	with a lowered bench part of less than 100 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with tactile maps/signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the facility <input checked="" type="checkbox"/> YES with room accompaniment <input type="checkbox"/> YES with portorage service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> crutches





	<input type="checkbox"/> comfortable shower chair
The staff followed a training course on welcoming people with various disabilities	NO
	

## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> double rooms number 2
Access to the room from the hall	<input checked="" type="checkbox"/> via elevator with automatic door and cabin large enough for guests with motor disabilities. Braille and embossed button panel <input type="checkbox"/> via stairlift
Access to the room	<input checked="" type="checkbox"/> flat
Type of entrance door	with lever handle
Useful width of entrance door	79cm
Type and height of bed	double bed 62 cm high
Free spaces at the sides of the bed	to the left greater than 90 cm







	To the right greater than 90 cm Front greater than 90 cm
Wardrobe type	Not detected
Free space under the desk	Sufficient space under the desk
They are available in the room	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> mini-bar
	

### Toilet in the room for guests with reduced mobility

Access to the venue	flat
Useful width of entrance door	83 cm
Door type	Not detected
WC height	53 cm
Toilet seat with open front tooth	YES
Support handles	missing
Flexible shower next to the toilet	YES
Free space on the sides of the toilet	to the left not detected To the right greater than 90 cm Front greater than 90 cm





Electric bell/telephone next to the toilet	NO
Washbasin with space underneath for a wheelchair	70cm
Height from the ground to the lower edge of the mirror	sufficient for use by a person in a wheelchair
	
Shower accessible to guests with reduced mobility available	YES flush with the floor
Shower type	with sliding awning
Shower chair	missing
Support handle	NO
Presence of shower head or latch	taps
Electric bell/telephone on the shower side	NO





## Bar/restaurant

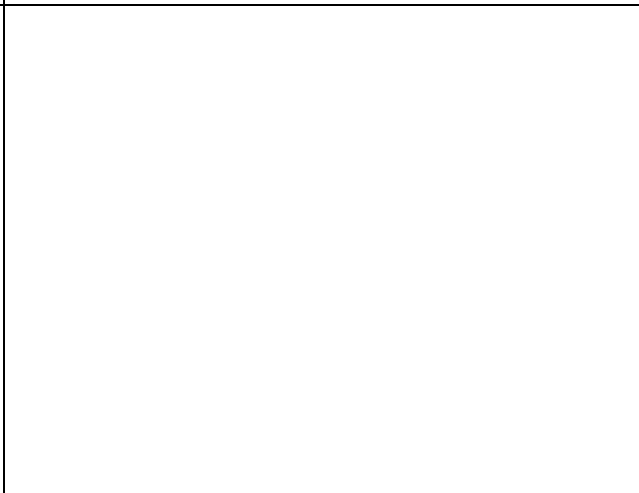
Type of venue	Bar
Access to the venue	<input checked="" type="checkbox"/> level from the hall and the street
Useful width of door/entrance passage	greater than 90 cm from the hall
Bar counter height	greater than 100 cm
Buffet counter height	Choose an item.
Type of tables	with central support
Multilingual menu	YES
Menu with apps	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of food for celiacs	<input type="checkbox"/> bread <input type="checkbox"/> pasta <input type="checkbox"/> cookies <input type="checkbox"/> ice creams <input type="checkbox"/> pre-packaged foods
It is possible to always reserve the same table for a customer with reduced mobility	YES





<p>There are toilets that can be used by a guest with reduced mobility (see "toilets accessible in internal routes and common services)</p>	<p>YES nearby</p>
<p>An equipped baby bottle service is available</p>	<p>On request</p>
	
	
<p>Any notes</p>	<p>A breakfast room is available in the hotel adjacent to the reception, accessible to customers in wheelchairs and with a large entrance. Here a rich buffet is set up with lowered floors. Furthermore, a small breakfast service in the room and room service for snacks and snacks are guaranteed.</p>





### Common toilets

Location of the room	near the hall
Method of access to the venue	flat
Useful width of entrance door	88cm
WC height	50cm
Toilet seat with open front tooth	NO
Support handles	missing





Flexible shower next to the toilet	YES
Free space on the sides of the toilet	to the left 88cm To the right not detected Front less than 90
Electric bell/telephone next to the toilet	YES
Washbasin with space underneath for a wheelchair	Less than 70 cm
Height from the ground to the lower edge of the mirror	missing mirror
Baby changing table	NO
	

### Meeting hall

There is a meeting room in the structure	YES
Access mode	flat
Useful width of entrance door	greater than 90 cm
Any notes	Meeting room with 50 seats. Internal bar with lounge area where you can organize coffee breaks and private business lunches.





**Medical practices/health facilities**

<p>Hospitals near the facility</p>	<p>San Luca Hospital Via Lippi Francesconi 556 - Lucca Tel +39 0583970111</p> <p>Pisano Cisanello University Hospital, Via Paradisa 2, Pisa – Telephone +39 050 992111. Distance 19 km</p> <p>Emergency Room at Cisanello Hospital, Pisa - Telephone +39 050 992300 Distance 19km</p> <p>Santa Chiara Hospital Via B. Pisano 10, Pisa - Telephone +39 050 992111 Distance 19km</p>
<p>Any dialysis facilities</p>	<p>San Luca Hospital Telephone +39 0583 970253 Email: <a href="mailto:dialisi.lucca@uslnordOvest.toscana.it">dialisi.lucca@uslnordOvest.toscana.it</a></p> <p>Cisanello Hospital Pisa. Distance 19km</p>





	<p>In the period June-September holiday dialysis service with availability of n. 6 beds; the treatments will be divided into three days a week (Monday, Wednesday and Friday) in the evening from 6.00 pm to 12.00 am Telephone +39 050 997250/997253/997256 call from 8.00 to 14.00 E-mail <a href="mailto:nefrotrap.pisa@ao-pisa.toscana.it">nefrotrap.pisa@ao-pisa.toscana.it</a></p>
Other healthcare facilities	<p>M. D Barbantini nursing home, Via del Calcio 2 - Lucca Tel +39 0583 091971</p> <p>Santa Zita nursing home Via del Panificio 13 – Lucca Tel +39 0583 46521</p> <p>Ville di Nozzano nursing home Via della Bordogna 144/154 – Lucca Tel +39 0583 54911</p> <p>San Rossore Nursing Home (Private hospital) Via delle Cascine 152/F Tel +39 050 586111. 19 km away</p>

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